PROCEDURE FOR BOOKING A FRESH TICKET ON PIA SPECIAL FLIGHTS

OPTION-1
Visit any of the PIA Booking office. Ensure that you carry following:

1. Copy of Passport
2. Payment (Credit Card / Cash)

PIA Counter will issue the Ticket after verification.

OPTION-2
If you cannot reach a booking office and buy a fresh ticket follow these steps:-

1. Approach PIA call centre on E-mail: specialflights@piac.aero
2. Provide following information in email.
   a. Passport details (attach copy of passport page with personal details).
   b. Contact No preferably WhatsApp No.
   c. Your personal email address (Mandatory for Option-2).
3. Call Centre will register your email and book your flight after verification.
4. Call Centre will send you Booking information (PNR & SURNAME) through email
5. Follow Call centre instructions in the email to pay through PIA WEBSITE

PROCEDURE FOR MAKING PAYMENT ON PIA WEBSITE. (ONLY FOR OPTION-2)

1. Go to PIA Website: www.piac.com.pk
2. Go to “My Booking” Tab
3. Enter PNR and SURNAME (Received on your registered email)
4. Click the “Manage Your Booking” Button
5. Enter the Code (Received on your registered email)
6. Pay using your Credit Card

**Note:** Option 2 can only be exercised if legitimate Email Address is provided.